



## **Installation and Training:**

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### **Prerequisites:**

1. Client needs to have a PC loaded with required operating system.
  - Windows XP w/ service pack 3, Windows vista w/ service pack 2, or Windows 7 (operating system (os) 32 and 64 bit)
  - Microsoft .Net Framework 3.5 with SP1
  - Internet Explorer 7 or higher.
  - Dual Core or higher (advice)
  - 1024 MB Internal Memory (advice 32 bit OS)
  - 2048 MB Internal Memory (advice 64 bit OS)
  - 200 MB free disk
  - Internet connection (license activation, registration, and online help files)
  - Free USB Port
  - CD/DVD player (if supplied in CD)
  - Location for the Card Exchange Data and License information that can be shared between all users of the system (make sure that this location is backed up)
2. Client needs to have MS office application (if connecting to excel or access)
3. Client needs to send image of the artwork prior to installation.

### **Scope of Work:**

1. Installation of Magicard Printer and Card Exchange Software. Activation and configuring proper settings for the computer to be used.
2. Connectivity to existing or newly prepared database by client. (customer should have database)
3. Testing and commission training to the users for 30-45 mins.
4. If training is required above the time, quote is to be taken from [support@smartworld.ae](mailto:support@smartworld.ae)
5. Training will be provided at the time of installation.